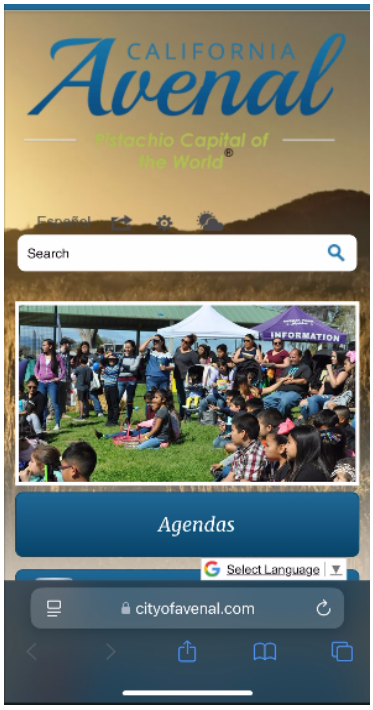
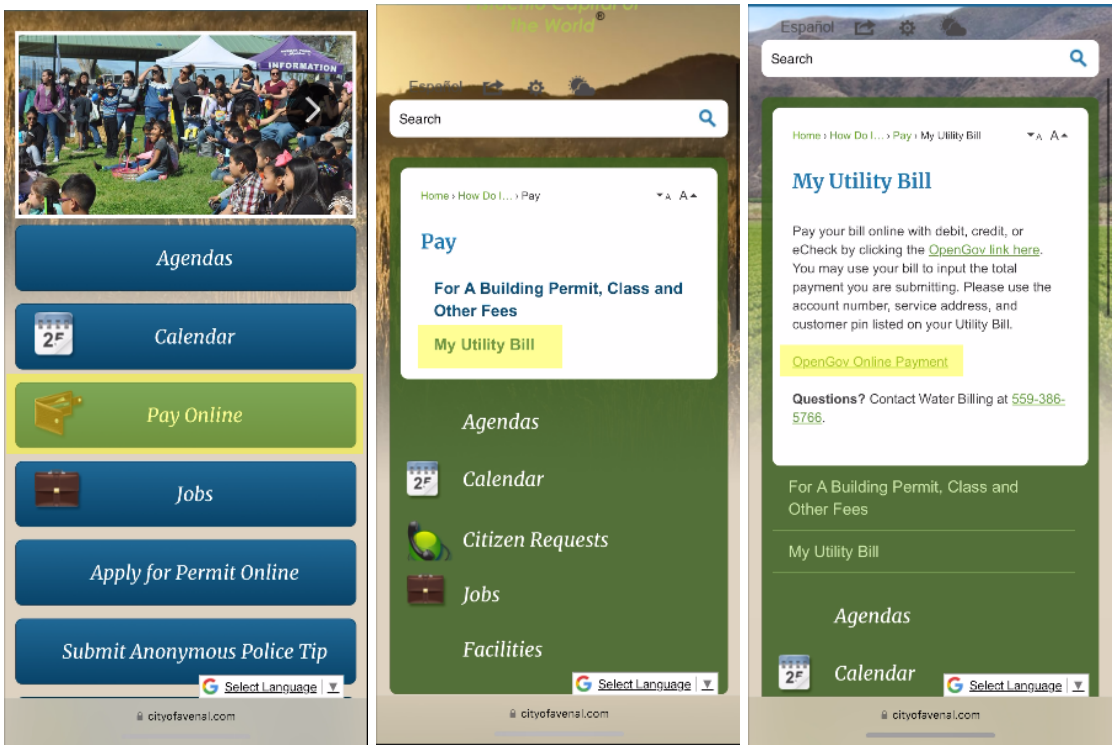
1. To make an online utility payment, visit city of Avenal.com.



2. Once there, navigate to pay online. Then, click on My Utility Bill. Here, you can find the link to OpenGov Online Payment.



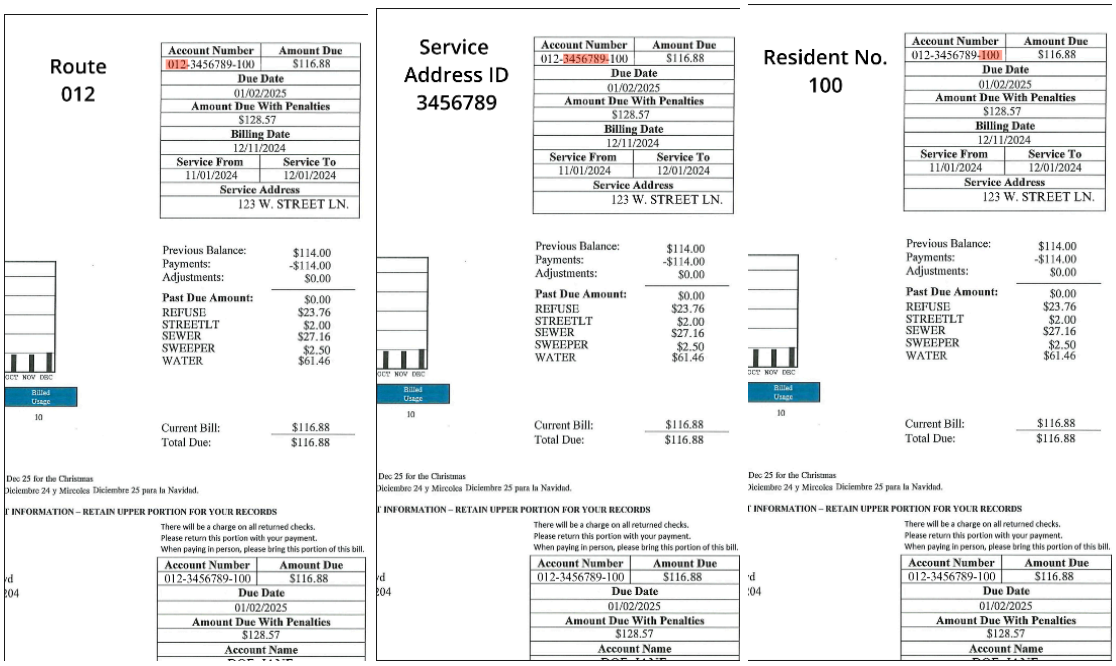
3. In order to log in, you will need to create an account using your account number and customer pin. You can find this information on your utility bill.

   Your account number can be located in the top Right corner of your bill, as is made up of 3 parts.

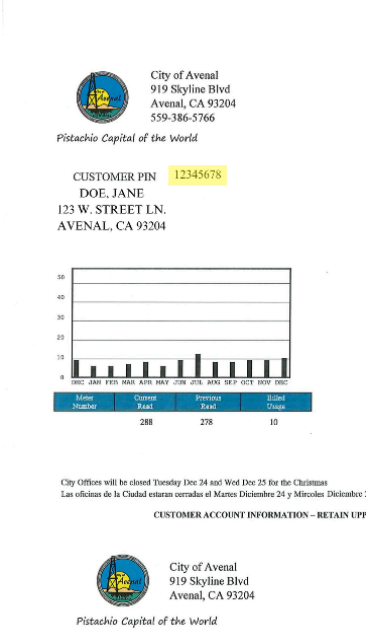
   The Route Number is the first 3 digits beginning with zero.

   The Service Address ID is the middle seven digits.

   The Resident Number is the final 3 digits.



4. Your Customer Pin is located in the top Left of the bill above your name and address.


City of Avenal
919 Skyline Blvd
Avenal, CA 93204
559-386-5766

Pistachio Capital of the World

CUSTOMER PIN 12345678
DOE, JANE
123 W. STREET LN.
AVENAL, CA 93204

Meter Number	Current Read	Previous Read	Billed Usage
	288	278	10

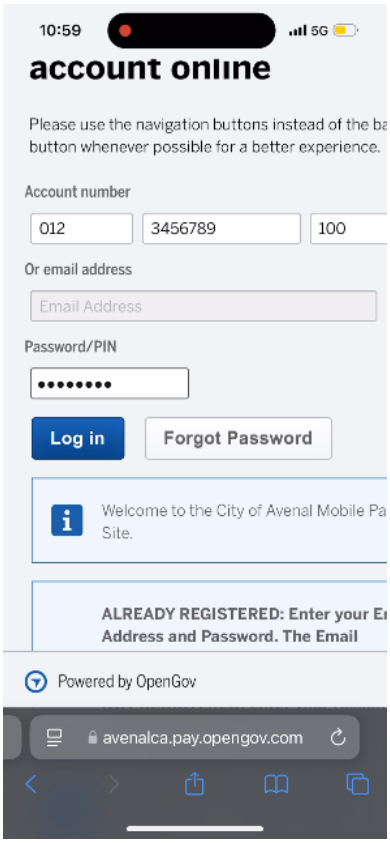
City Offices will be closed Tuesday Dec 24 and Wed Dec 25 for the Christmas
Las oficinas de la Ciudad estaran cerradas el Martes Diciembre 24 y Miercoles Diciembre

CUSTOMER ACCOUNT INFORMATION – RETAIN UPP

City of Avenal
919 Skyline Blvd
Avenal, CA 93204

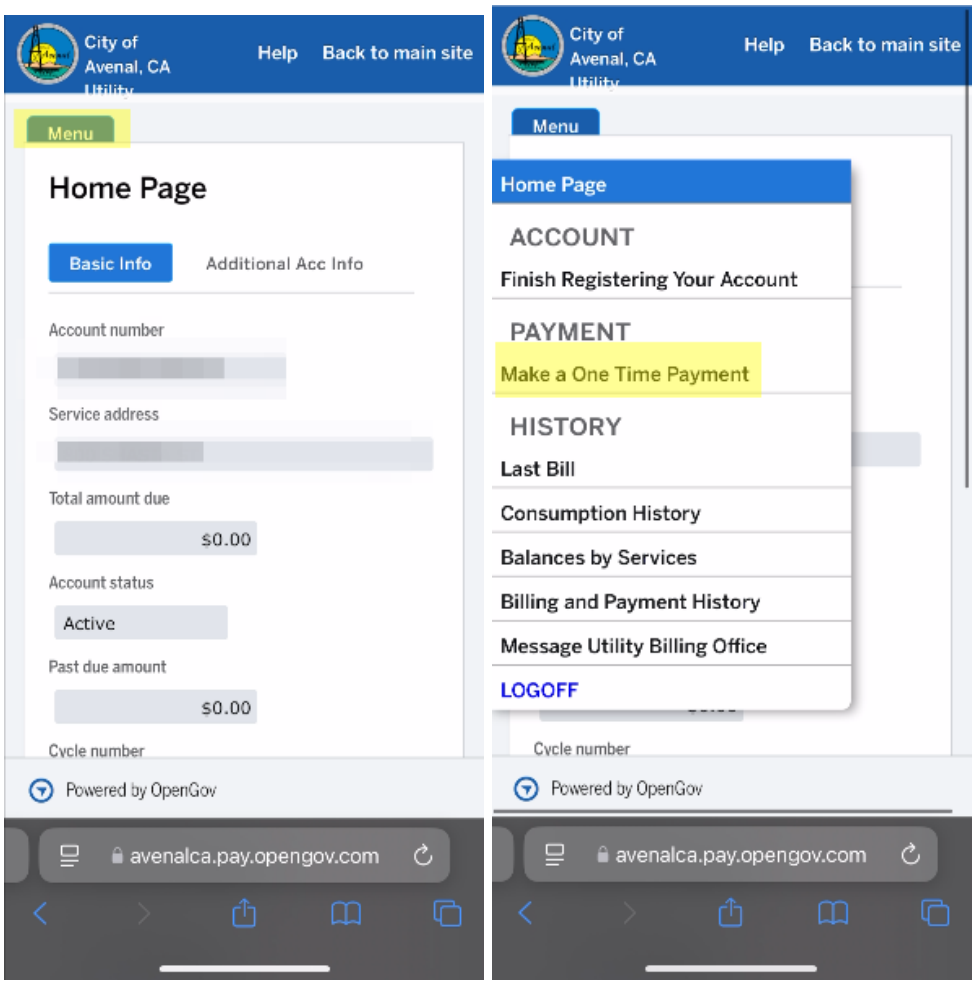
Pistachio Capital of the World

5. Once you've entered your account number and customer pin, you may log in.

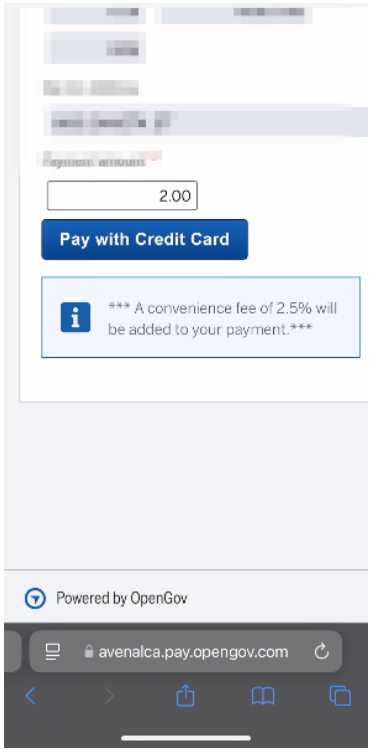


6. Upon logging in, you will be taken to the home page, where you can see various account information.

7. To continue to payment, navigate to the “Menu” tab in the top left corner. Then, click on “Make a One Time Payment.”

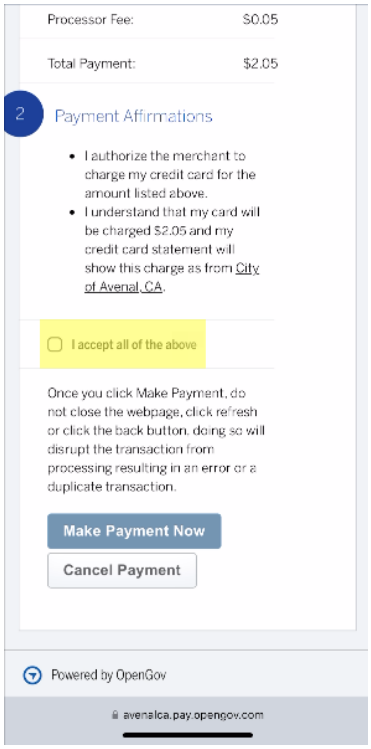


8. Verify your information, and input your desired payment amount here. Then, click on “pay with credit card.”

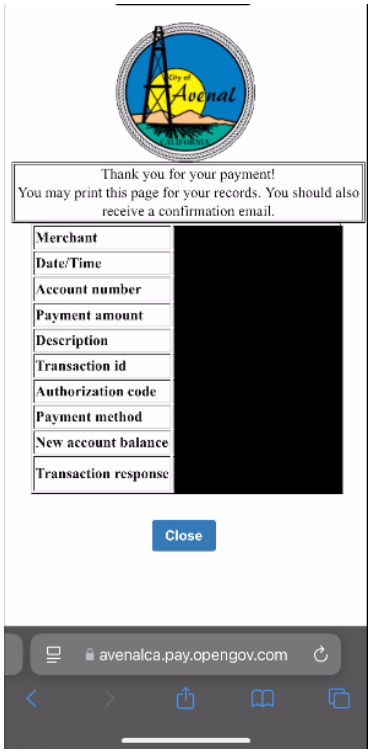


9. Once your card information has been filled, click on “pay with credit card” again.

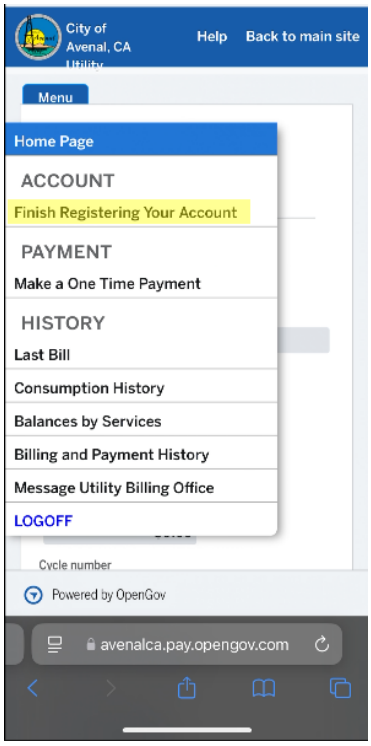
10. You will then be taken to a payment confirmation page. Scroll down, check the box that reads “I accept all of the above,” and click on “Make Payment Now.”



11. Once your payment has cleared, you will be directed to a receipt page. Please save this receipt for your records.



12. After making your first payment, you will need to finish registering your account by first visiting “menu”, and then selecting “finish registering your account.”



13. Here, you can update your password, email address, and security question.

